



## Conditions of Stay

Vaccinations are required for all pets that board with us and a current certificate or verbal confirmation from your vet is mandatory. Vaccinations must be administered 7 days prior to boarding if overdue, or if vaccination history is new. Entry outside these stipulations is at the discretion of Homelands management and will be made in consultation with your vet.

Dogs require vaccinations for Distemper, Hepatitis, Parvovirus and Kennel Cough

Cats require vaccinations for Feline Enteritis, Rhinotracheitis and Calicivirus (also known as feline snuffles)

Please also ensure that pets are up to date with flea and worm treatments. If necessary, flea and worm treatments may be given during an animal's stay and this will be charged to your final account.

Cats exhibiting symptoms of snuffles or other contagious conditions will be moved to our isolation area. Dogs exhibiting symptoms of kennel cough or other contagious conditions will be isolated, or if necessary, removed from site to the care of a vet.

Please keep animals in your vehicle until vaccinations are verified, and in order to avoid possible confrontations with other animals in the vicinity. A staff member will escort you to the kennels when you check in.

Please do not enter the kennels or cattery (excluding the office) without a staff member present. Children are permitted but please make sure they are closely supervised and that they do not attempt to interact with animals they are unfamiliar with. Whilst we will make your safety and wellbeing a priority when visiting, we take no responsibility for injury or accident to either people or animals when visiting.

Emergency contact details must be provided, or those of a person nominated by you to make decisions on your behalf if the need arises.

Any veterinary treatment required by your pet will be at the discretion of Homelands staff, in consultation with your vet. Any medical history you can provide will assist us to make an accurate assessment as to whether a consultation may be necessary. Any costs incurred will be payable at the time of collection. We will take all reasonable care to ensure the safety and well-being of your pets, however we take no responsibility for illness, accident, disease or loss which may occur during their stay.

If an animal caused undue damage to the property or buildings (e.g. a dog causing chewing damage to a kennel) a reasonable charge for the cost of repairing the damage may be levied.

All bedding, toys and other possessions are welcome but please label clearly. Leads are welcome to be left with the dog. Rawhide chew bones and cannon bones are permitted. Whilst we endeavour to look after bedding and toys we take no responsibility for their loss or damage.

Boarding charges are per night and day-care charges per day, and are due at the time of collection, unless by arrangement. Drop off and pick up outside designated times is by prior

arrangement only and may incur an extra charge. Long stays and holiday bookings may require a deposit.